LighthouseIT

After 20+ years, Harrell, Stoebner & Russell, P.C. continue to rely on Lighthouse IT as their own IT department.

Harrell, Stoebner & Russell, PC is a group of experienced attorneys that offers legal representation in a variety of practice areas. HSR operates out of Temple and Killeen and has been practicing since 1983.

Lighthouse IT builds and manages IT systems designed to help small businesses regain control of technology. They have served Central Texas businesses for over two decades.

HARRELL, STOEBNER & RUSSELL, P.C
Attorneys at Law

The Technology Challenge

Choosing the right IT solution to grow with you as your business grows is nearly impossible. Often, as a small business's technology needs morph, the partnering IT company does not, leaving a gap in coverage and capacities.

Not only are response time and security compromised, but business initiatives stall out, leaving owners frustrated.

This scenario is frequently the case in the fast-paced environment of established law firms. The person in charge of technology lacks the time and knowledge to handle the demands of a busy office. They are consistently on the lookout for a new IT solution that fits their needs.

The Lighthouse IT Right-Sized Solution

Fortunately for Harrell, Stoebner & Russell, Office Manager Toi Maddox tells a different story about Lighthouse IT.

"I came on board with the law firm in 2003. Skip [Carruth, Principal at Lighthouse IT,] took care of our computer needs. I've been working with Skip for a long time," stated HSR Office Manager Toi Maddox.

In fact, Harrell, Stoebner & Russell (HSR) was the first client for Lighthouse IT founder Skip Carruth. They followed Skip through various company changes. And 20 years later, HSR still relies on the Lighthouse team to guide them through technology issues and business initiatives.

Partner, Eric Stoebner, mentioned, "The people at Lighthouse have been taking care of our IT needs for a long time. They have grown with us."

"Lighthouse IT does a good job of anticipating your future business needs," He continued. "As you grow, they take the initiative to schedule meetings to talk about what problems you're having, how they addressed them, and what needs to be on their radar in terms of providing upgrades or expanding services."

The Outcome

HSR relies heavily on digital communication, storage, and security. Toi believes the firm wouldn't run effectively without comprehensive IT support and planning.

"When we add new people to our staff, we call Lighthouse and tell them what we need. They bring the computer out, set it up, and get everything ready. I used to spend time setting up the new user, which wastes a lot of time. They have the computer set up in-house before they bring it out. When they arrive, they place the computer, hook it up to the network, and we're ready to roll."

"Lighthouse IT stays on top of things. They know what's current. They know what the threats are. They're quick to respond," Toi continued. "I recommend Lighthouse IT to any small business looking for IT solutions."

Those are powerful words from a client of 20 plus years.

Ready for your own IT department? Lighthouse IT will help you use technology as an asset to growing your business. Schedule your onsite assessment today.

Schedule your assessment: 254-224-5542